

Tuesday 4 July 2023

**Industrial action update** With industrial action a little over a week away, contingency plans are close to being finalised. As part of the organisation's response, and to ensure appropriate support to those services most affected, 'command and control' structures will be put into place. You will recall these from the height of the pandemic; a network of Bronze Control Rooms, feeding information into key leads at Silver, with Gold Command comprising the Chief Executive and her team. Not all Bronze Control Rooms will be required to 'stand up' and individual services will have an awareness of their local needs. We anticipate this structure will be tested in a dry run this Friday.

When industrial action was first announced, we put in place a pause on processing new requests for annual leave on the days of strike action; 7am on Wednesday 12 July until 6.59am on Saturday 15 July. **We can now confirm all non-clinical services can recommence processing of annual leave requests for these dates. Clinical services should continue to pause all new requests for annual leave on the above dates.**

**New process when refreshing eLearning** To provide a more effective way for you to refresh statutory and mandatory eLearning and ensure your ongoing competence, a new process will be launched on 6 July within Fire Safety and Prevention and Management of Violence and Aggression.

You can now opt to refresh your eLearning by going straight to the quiz, which consists of a bank of related questions, selected at random. If you would prefer to complete the full training to refresh your knowledge, that is still possible. Passing the quiz, shows your continued competence in a course's learning outcomes, designed to keep you, your colleagues and your patients safe.

This image shows the 3 options presented in the courses:

**I have not completed this course before**

BEGIN COURSE

**I wish to refresh my knowledge before taking the quiz**

REFRESH CONTENT

**I am going to assess my ongoing competence by taking the quiz.** If you do not pass, refresh the content before re-attempting the quiz

REFRESH BY QUIZ

**Health Protection Team newsletter** The latest edition of the Health Protection Team newsletter is now available. In this issue, the team give you the lowdown on how to wild swim safely, how to spot blue/green algae, and the top tips you need if you are visiting rural attractions such as open farms. You can read the newsletter here: [Health Protection Team newsletter Vol 2, Issue 3](#) (intranet link, networked devices only)

**Making the most of our tap water** We continue this week's focus on tap water. From both an environmental and financial perspective, we have a lot to gain from making better use of the cold water taps we have which provide safe drinking water across our sites, supplied via Scottish Water. All water stored on NHSG sites is suitable for drinking but for clarity we are labelling designated drinking water taps across all our properties. This will take some time. In the interim, any dedicated cold water tap in a staff room or kitchen area will provide safe drinking water. In warmer weather running the taps for a brief period will provide cooler water.

**A new way to sign-in to Turas** Turas is NHS Education for Scotland's (NES) single unified digital platform hosting resources to support education and training of health and social care staff. The platform gives access to professional learning, appraisals, and the latest information on topics to support your development. Until now, access to the Turas platform has been via a separate sign-in page. We are delighted to announce the team at NES Technology Service have now linked Turas to Office 365, reducing the need to remember different passwords. **From next Tuesday (11 July)** all NHS Scotland users who are logged into Office 365 will no longer require a separate Turas sign-in. Simply select 'Sign in with Office 365' and the system will automatically recognise your nhs.scot email address and password.

**Service improvements – tell us your stories** Has your area undertaken improvements from patient feedback over the last 12 months – not linked to a national project or a formal complaint? We are looking for some examples, big or small, to feature in the NHS Grampian Annual feedback report and would love to hear from you! We have had some fantastic examples over the last couple of years (you can read two of those in the links below); we know there are lots more out there to celebrate.

[Providing daily newspapers to reduce isolation – What matters to you?](#)

[Virtual Visiting with a beloved pet – What matters to you?](#)

If you have something to share – please get in touch with [kirsten.dickson@nhs.scot](mailto:kirsten.dickson@nhs.scot) or telephone 07885720267 by the end of the day on Friday 14 July.

**NHS at 75** A huge thank-you to Mo Allen for sharing the yarn-bombing which has taken place at Fraserburgh Hospital to mark tomorrow's 75<sup>th</sup> anniversary:



**Tune of the day** Our first request today is going out to Carol McRobbie who is retiring tomorrow. Carol has been a dental nurse all her working life, spending the last 10 years in the Orthodontic department at Aberdeen Dental School. As she will be devoting some of her time to a horse charity, Linda and all the gang in the nursing and admin teams have asked for [Wild Horses by The Rolling Stones](#)

Our second request comes **from** Carol, who wants to say Adios Amigos to all her colleagues and friends. She's asked for [Hello, Goodbye by The Beatles](#) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)