

Thursday 7 December 2023

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**Bed Base Review update** As promised, we're going to hear more from staff involved directly with the bed base review, [starting with Sophie Harvey](#), who works within the frailty pathway at ARI, and then [Lottie Milligan, an SCN in the respiratory pathway](#). In case you missed it, you can watch the update [recorded with Paul Bachoo \(executive lead\) here](#).

The opening of ward 303 to Respiratory patients has been brought forward to Friday (tomorrow) to help alleviate some of the current system pressures. A reminder of timescales for the additional beds opening is below.

- Friday 8 December: Ward 303 opens 18 new beds to respiratory patients, some of whom will have moved from wards 402/403  
Frailty will take on the vacated beds in 402/403 subject to safe staffing levels
- Between mid-Dec to End of January: Frailty will move from 402/403 to their permanent location of ward 304 occupying 14 beds. Exact timing dependent on ongoing recruitment, safe staffing levels, and system pressures

**Clinical emergency protocol** The resuscitation department would like to remind everyone of the clinical emergency procedures in place throughout the organisation. All areas should have clinical emergency protocol posters clearly displayed to inform local staff of the procedure to follow, and specifically the number to call for help, in the event of a clinical emergency. These protocols are NOT solely for use in the event of a cardiac arrest; a clinical emergency can be any situation with an unwell person where further clinical support is needed. In sites where 2222 can be called, its use is not restricted to clinical areas. For example, if someone becomes unwell in the corridors and coffee shops in ARI the clinical emergency team can be called to attend. Please see local guidance for further details, or contact the resuscitation department at [gram.resustraining@nhs.scot](mailto:gram.resustraining@nhs.scot)

**Respiratory illness in children** With the 'season' for respiratory viruses in children, including respiratory syncytial virus (RSV), well underway, we have shared advice to parents via the NHS Grampian social media accounts today. RSV typically causes mild respiratory symptoms in adults and children but can be severe in infants (0-18 months) who are more vulnerable to lower respiratory tract infections. It is the most common cause of bronchiolitis in children under the age of two. Crucially, we are reminding everyone antibiotics are ineffective against bronchiolitis because it is a viral infection. The full [update is available here](#), please share with patients/clients, friends, and family as appropriate.

**Request for the return of red transport boxes to CDU** The decontamination team is currently experiencing a shortage of the red transport boxes, of all sizes. These boxes are vital for the transportation of medical equipment. Can all areas please locate any that have been mislaid and return them to the Central Decontamination Unit, as a matter of urgency. Your help in this matter is much appreciated.

**3G Sunsetting (turning off the 3G mobile network) - attention NHS mobile users** In common with other mobile network operators EE, the provider of the NHS Scotland mobile phone contract, have announced their intention to start the 3G Sunsetting process (turning off the 3G mobile network) at the beginning of January 2024. The 3G network turn off is necessary, to ensure there is capacity for their more modern 4G and 5G networks. This change doesn't just impact mobile data, many voice calls are also made using the 3G network.

As a result of the 3G turn off, 8% of NHS Grampian provided mobile phones will need replaced, most of these are voice only mobile phones. There are a very small number of smartphones that will also need replaced. Failure to replace affected mobiles may result in reduced call quality and coverage, in some cases complete loss of service. The eHealth Telecoms team have prepared replacements for affected mobile phones and are making them available for collection. Within the next week, a text message will be sent to all affected mobile phone users, the text message will be from EE and will contain instructions on how to obtain your replacement mobile phone.

**Only those who receive this text message to their NHS Grampian mobile phone are affected and need to take action. If you do not receive this text message, no action is required (your NHS Grampian mobile phone is unaffected).**

**Christmas menus – retail catering** Cafes at ARI, Woodend, Royal Cornhill, and Dr Gray's will be serving a Christmas menu next week, as follows:

- 12 December – Dr Gray's, Woodend, Royal Cornhill
- 13 December – ARI Pink Zone Café

The menu will be the same across all outlets: Scotch Broth (£1.30), a choice of roast turkey, roast rib of beef, or beetroot wellington, with all the trimmings (£7), with Christmas pudding or cheesecake for dessert (£2.50).

**Unavailability of SWAN Secure Web Access (SWAN SWA) Remote Access** Due to further essential maintenance, the SWAN Secure Web Access service will be unavailable intermittently on Sunday 17 December between 6-10pm. During this time, the use of SWAN Secure Web Access will be limited. If you require access to NHS Grampian systems during these times an alternative means of access should be identified. This maintenance work does not impact on remote access from NHS Grampian devices (e.g., using AOVPN or Direct Access on a laptop).

**Reminder - 'Remembering our babies' memorial services** The healthcare chaplains will be hosting two memorial services for families whose babies have died on Sunday 10 December in the ARI chapel (Level 2, Pink Zone):

- 10.30am - an adult only quiet service
- 11.15am - a family service for children & adults

For more information you can email [gram.chaplaincy@nhs.scot](mailto:gram.chaplaincy@nhs.scot) or call Jarod Meenan on ext 53271.

**Secret Santa Gleneagles draw** You haven't let the grass grow with this one; the team are reporting an amazing response to this year's draw. As a reminder, we have 38 vouchers for an overnight stay for two at Gleneagles, including a full Scottish breakfast, up for grabs. The draw will run until 11.45pm on Wednesday 20 December [Read the terms and enter here](#) (intranet link, networked devices only) or scan the QR code below if you are reading a printed copy of the brief. One entry per employee. If you manage people who do not have an active email address or easy access to a computer, please contact us at [gram.staffthanksandrecognition@nhs.scot](mailto:gram.staffthanksandrecognition@nhs.scot)



**NHS Grampian's staff step count challenge - 'Step Forth for 2024'** The step count challenge returns! As before it is for teams of 5 people and it starts early on Monday 15 January. For more information check the webpage: [My Healthy Workplace – 2024 Step Count Challenge](#) or team captains can apply directly for a team by emailing [gram.activetravel@nhs.scot](mailto:gram.activetravel@nhs.scot)

**Tune of the day** I am hugely grateful to Martin Urquhart for today's request, as he has introduced me to a slice of Celine Dion fabulousness I didn't know existed. [I Met An Angel \(On Christmas Day\)](#) is our tune of the day. Check the backing singers...(EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)